

# Easy Mobile Buying Guide



## How to get your new iPhone on Easy Mobile

01



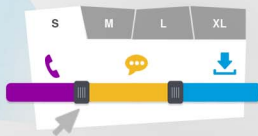
### Get Ready

Existing OnePass users - Have your OnePass ID and password ready! If you are an existing Singtel customer without an OnePass account, [create your OnePass ID](#) before you start shopping.

Have your MasterCard/VISA ready if you are paying by credit card.

Check using My Singtel app to make sure you have completed 21 months of your existing mobile contract if you intend to re-contract.

02



### Create Your Own Plan

Select the plan of your choice based on your needs. Tweak the plan by adjusting the TalkTime, SMS and Data according to your usage pattern.

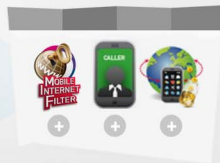
03



### Mobile Phones

Select your preferred phone model from our catalogue. Your phone will be reserved for up to 15 minutes upon selection of your payment method.

04



### Add-Ons

Choose any Add-ons (e.g. Caller ID) that you would like to subscribe.

05



### Apple Care

You have the option to purchase Apple Care along with your iPhone. After which, verify your order and check out!

[Take me to Easy Mobile!](#)

## First time buying on Easy Mobile?

Here's what you need to prepare to make your purchase a fast and easy one.

### • New Singtel customer?

Prepare a high res picture or copy of your NRIC/valid work pass to be uploaded during your purchase. We accept these formats for uploading: JPG, GIF, PNG, PDF, and they can be up to 10MB in file size. Your OnePass account will be created for you upon checking out.

### • Not a Singapore citizen or permanent resident?

You must upload a high res picture or copy of your Employment Pass or S Pass with at least 6 months validity to date of expiry. We accept these formats for uploading: JPG, GIF, PNG, PDF, and they can be up to 10MB in file size.

### • Below 18 years old?

We need you to submit a high res picture or copy your sponsor's NRIC. Your sponsor have to be at least 21 years old and will be collecting your purchased mobile phone on your behalf.

### • Need more information on Easy Mobile?

Check out our [Easy Mobile support page](#) for answers to your questions!